

Instructions for Clearing Browsing History

For Internet Explorer:

1. Select Tools > Safety > Delete browsing history.
If the menu bar is hidden, press Alt to make it visible.
Deselect Preserve Favorites website data, and select:
 - o Temporary Internet files or Temporary Internet files and website files
 - o Cookies or Cookies and website data
 - o History
2. Click Delete. You will see a confirmation at the bottom of the window when the process is complete.
3. Exit/quit all browser windows and re-open the browser.

For Chrome:

1. In the browser bar, enter:

chrome://settings/clearBrowserData
2. At the top of the "Clear browsing data" window, click Advanced.
3. Select the following:
 - o Browsing history
 - o Download history
 - o Cookies and other site data
 - o Cached images and files

From the "Time range" drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select All time.

4. Click CLEAR DATA.
5. Exit/quit all browser windows and re-open the browser.

For Firefox:

1. From the History menu, select Clear Recent History.

If the menu bar is hidden, press Alt to make it visible.

2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
4. Click Clear Now.
5. Exit/quit all browser windows and re-open the browser.

If you are still experiencing issues after clearing your browsing history, please contact OIT Support at support@oit.gatech.edu or (404) 894-7173.